Policies & Procedures

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| Policy & Procedure | Phase |
| Visitation rights of residents | 1 |
| Grievance | 1 |
| Loss or damage of dentures | 2 |
| Use & storage of foods brought to residents by family/others | 1 |
| Smoking | 2 |
| Infection Prevention & Control Program | 1 |
| Notifying Clinicians | 1 |
| Compliance & Ethics | 3 |
| Monthly Drug Regimen review | 1,2 |
| QAPI feedback, data collection & monitoring | 3 |
| QAPI systemic approach for quality improvement | 3 |
| Advance Directives | 1 |
| Admission & Discharge – equal access to quality care | 1 |
| Bed hold & return | 1 |
| Room Changes | 1 |
| Abuse, neglect & Exploitation or residents& property (reporting crime Phase 2) | 1,2 |
| Permitting Resident to return to facility | 1 |
| Admissions Policy | 1 |
| Influenza & pneumococcal Immunizations | 1 |
| Administrators duties & responsibilities | 1 |
| Disaster & Emergency Preparedness | 2 |